

Tips for Youth Homelessness Services during Covid-19 Crisis.

Work from home.

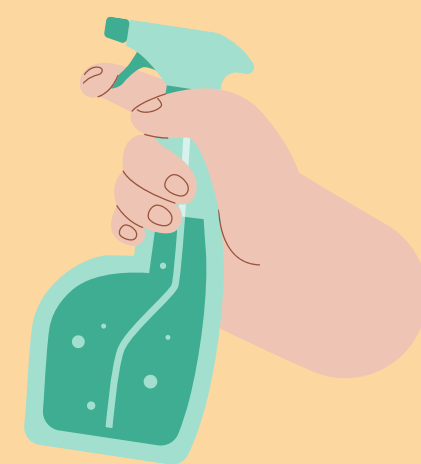
Where possible services should cease face-to-face meetings and move to videoconferencing, including team meetings and case meetings.



Visit [Digital Youth Work](#) for Tips on Online Youth Work.

Personal hygiene kits.

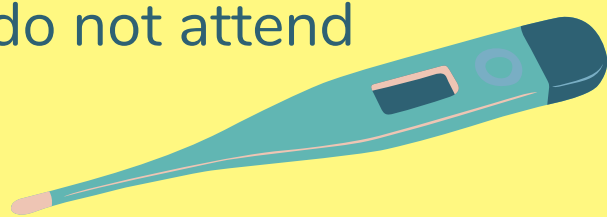
Staff and residents should be provided their own hygiene kits (gloves, hand sanitiser, antibacterial spray and wipes).



Staff should be modelling good hygiene practice, including washing hands for 20 seconds.

Check temperature.

Staff should check their temperature 2 hours prior to commencing a shift (do not attend work if you have a fever).

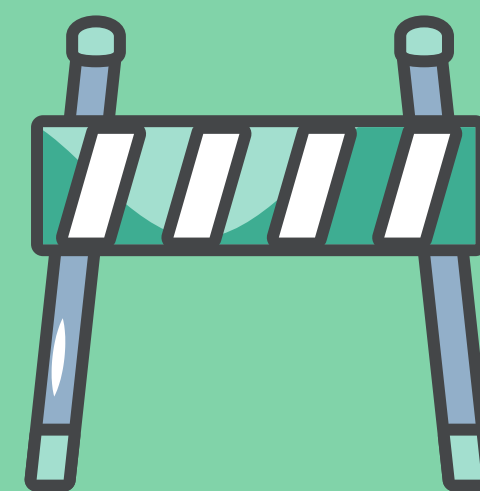


Check residents' temperature every morning and evening, and isolate if they have a fever.

A fever is measured at 38°C or over.

Limit visitors.

Minimise germs entering your service through limiting external visitors, modelling social distancing, and encouraging self-isolation.



In addition, limit staff working across multiple service sites.

And avoid supermarkets, public transport, and any social gatherings.

Complete online training.

Health NSW has created a 30-minute online training tool for service delivery workers that covers the fundamentals of infection prevention and control for COVID-19.



Visit [COVID-19 infection control training](#).

Quarantine.

If a resident develops symptoms have them quarantine in their own room for 14 days. If possible they should use their own bathroom, and wear a mask and gloves if they leave their room. Meals should be brought to them, and entertainment provided.

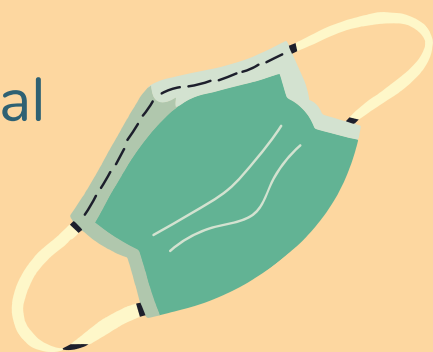


If symptoms worsen - contact a COVID-19 testing centre.

National Coronavirus Helpline - 1800 020 080.

Service PPE Kits.

Each service should have a pandemic kit that contains Personal Protective Equipment (PPE) including mask, gloves, goggles, which can be used if there is a suspected COVID-19 case.



Visit [NSW Health website](#) for the latest update.